
Zero Tolerance

For Unacceptable Behavior

To assure a social climate that promotes enjoyable bridge, management has adopted and will enforce a policy of Zero tolerance for unpleasant or rude behavior. Your cooperation is needed. Please report to us ANY CONDUCT whether outstanding and refreshing OR offensive and disagreeable.

COMMENDABLE

ANYTHING that makes bridge more enjoyable for others, including:

- Greeting others in a friendly manner
- Praising the play or defense of opponents (*Praise of partner should occur only when opponents are NOT at the table!*)
- Making your convention card readily available to opponents
- Just generally doing everything possible to make bridge the incredibly enjoyable we know it can be
- Being a good “host” or “guest” at the table

UNACCEPTABLE

ANYTHING that makes bridge less enjoyable for others, including:

- Disputing a director’s ruling during a game
- Objecting to a call for the director
- Publicly criticizing partner or others
- Discussing hands after round is called
- Gloating over good results
- Negative comments concerning anyone’s play including partner
- Poor personal hygiene, grooming or dress
- Badgering, rudeness, insinuations, intimidation, profanity, threats or violence

IF YOU EXPERIENCE PROBLEM BEHAVIOR DURING YOUR SESSION, CALL THE DIRECTOR IMMEDIATELY!

If behavior is deemed inappropriate a **procedural penalty** will be assigned against the offending pair OR pairs equal to ¼ board **or** 3 IMPs for team games. Second offense: **OUT OF THE GAME!!!**

We understand that there is natural reluctance to complain about fellow players. Should it become necessary to call the director you may simply state: “This player is interfering with my enjoyment of the game.” (this conduct is *specifically prohibited* by Law 74A1 in the “*laws of duplicate Bridge.*”)

Courteous behavior brings out the best in all of us. Starting each round by introducing yourselves and/or saying “Hi!” will also increase the odds of a pleasant atmosphere.